

# Update - Coronavirus

**Dear Clients and Business partners,**

As we are all aware the COVID-19 has already had a major impact on life and business in many parts of the world and we expect to see additional initiatives in many countries in the coming days/weeks to stop the COVID-19 from spreading further.

NTG is working hard and in close contact with all partners to be up to date with guidelines and information to join forces in protecting our drivers and clients. We are closely following the authority's information/ guidelines and restrictions and if your company have any specific restrictions or guidelines for your plants / clients' plants, please don't hesitate to contact us.

The last couple of days we have seen several states deciding to close their borders for foreign nationals and set up border controls at all borders to ensure the temporary restrictions are followed. Transports to/from all European countries are still allowed but will most likely cause delays in our traffics.

The NTG companies are still fully operating, but we would like to inform you that these initiatives might affect the standard operations procedure resulting in:

- Lack of capacity
- Longer transit times (delays)
- Extra costs for storing / parking goods on trailers
- Extra costs for change of routes / positioning

As usual we will do our utmost to keep you informed about all delays, but we advise you to contact your NTG contact person if you have specific questions about your cargo due to the hectic situation this is causing everyone.

If you have any extra ordinary requests or are in need for dedicated express transport your ordinary NTG contact person will be available for your and your clients needs.

We are certain that good communication and mutual understanding will get us through this crucial time together and we thank you for your support and understanding in advance.

Best regards,

NTG Nordic Transport Group